

Preferred Primary Care Physicians complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Preferred Primary Care Physicians does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Preferred Primary Care Physicians:

- Provides free aids & services to people with disabilities to communicate effectively:
such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, other formats)
- Provides free language services to people whose primary language is not English,
such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact 412-531-2902

If you believe that Preferred Primary Care Physicians has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Preferred Primary Care Physicians, 1910 Cochran Road Suite 490 Pittsburgh, PA 15220, Phone: 412-531-2902, Fax: 412-531-2845, Email: info@ppcp.org. If you need help filing a grievance, we are also available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.